

# Loading Velocity SW to X7 Modem

Prepared by: Rokas Abazorius  
Prepared for: TSBc Customers

Approved by: iDirect SAT  
Security classification: TSBc Customers

Version: 1.5

Date last update: 15/02-2018



## Loading Velocity Software to X7

Before you start, make sure you have the following:

- Serial cable (you may also want to bring a USB-to-Serial cable along)
- Ethernet straight-through cable
- PuTTY or similar
- SCP Client like WinSCP or similar
- Files you can download from TS FTP Server or Dropbox. These are **NOT** S/N dependent. Once remote is activated on the HUB and Modem has Rx/Tx/Net LED's green – within the first 30min, files should be retrieved automatically Over-the-Air from the HUB.
  - **Package file** (Example: [CX7xx\\_rootfs\\_gx\\_rmt\\_1.4.0.3-121.pkg](#)) for MAIN & BACKUP partitions
  - **falcon.json**
  - **beam\_map.json**
  - **OTA\_SatelliteBeamMap.json**
  - **x509\_global.bin** – certificate
- **Dropbox:**  
[https://www.dropbox.com/sm/password?cont=https%3A%2F%2Fwww.dropbox.com%2Fsh%2F41elk\\_bz5y7bb4yq%2FAACvZdrphcdKPbb9B2G4\\_9T\\_a%3Fdl%3D0&content\\_id=ADZKcn4F39eLkPH5tgqpDV8KGk3sQX8-2uE](https://www.dropbox.com/sm/password?cont=https%3A%2F%2Fwww.dropbox.com%2Fsh%2F41elk_bz5y7bb4yq%2FAACvZdrphcdKPbb9B2G4_9T_a%3Fdl%3D0&content_id=ADZKcn4F39eLkPH5tgqpDV8KGk3sQX8-2uE)  
Password: P@55w0rd!

## 1 Preparation

- 1.1 Set Static IP Address on your PC, matching active options file in modem (we assume factory default Evolution from here):

The screenshot shows a network configuration window with the following fields and values:

Field	Value
Obtain an IP address automatically	<input type="radio"/>
Use the following IP address:	<input checked="" type="radio"/>
IP address:	192 . 168 . 0 . 2
Subnet mask:	255 . 255 . 255 . 0
Default gateway:	192 . 168 . 0 . 1

- 1.2 SSH in the terminal (Connect Ethernet cable to X7 Modem Port 1):

SSH to 192.168.0.1

Username: *root*

Password (default): *iDirect* / *P@55w0rd!*

- 1.3 Check which partition is in use, type:

```
# rdev
```

Output will be something like this example: `/dev/mmcblk0p2` // It says that Partition #2 is

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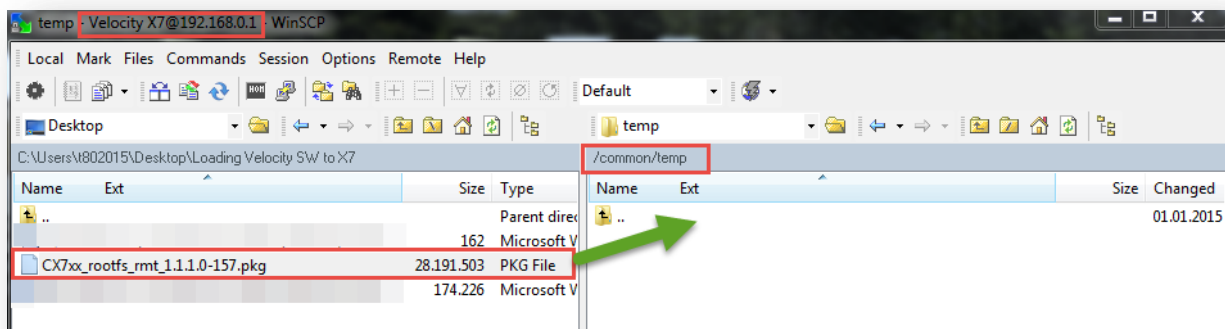
in use (currently active) this will be relevant in Step 2.1 of this procedure.

1.4 Create temp folder, type:

```
# mkdir /common/temp
```

1.5 Copy package in the folder "/common/temp":

- Use **WinSCP** and open an **SCP** session to 192.168.0.1
- Copy the .pkg file to /common/temp folder



1.6 Extract the package file, make sure you update version to match the package you load

```
# cd /common/temp  
# package -mx -a CX7xx_rootfs_rmt_1.4.0.3-121.pkg // Extract pkg file
```

## 2 Upgrade by CLI

2.1 Make sure that you do not install on the active partition.

The preferred partition for VELOCITY Firmware is **#5** and **#6**.

**VERY IMPORTANT** that you use one of the following options when choosing the partition:

- If the result of step 1.3 showing current active partition **#5** running Evoluton Firmware, then install Velocity package in partition **#6** first.
- If the result of step 1.3 showing current active partition **#6** running Evolution Firmware, then install Velocity package in partitions **#5** first.

**NOTE:** Never use or overwrite active partition and default partitions #1 and #4.

2.2 Install remote package file into MAIN partition **#5**

```
# sha512sum CX7xx_rootfs_gx_rmt_1.4.0.3-121.pkg // Run this
```

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*command to get the correct sha value for the package that is being used for installation, will be relevant in the step below.*

*# sh package\_install.sh /dev/mmcblk0p5 <sha512key> // Add the <sha512key> retrieved from the above command. Click Enter and Install of new package will start, wait until it's finished.*

2.3 Copy following files to corresponding folders using WinSCP FTP Client:

/sysopt/config/sat\_router/falcon.json  
/sysopt/config/sat\_router/lan\_config.json(optional)  
/sysopt/config/network/beam\_map.json  
/sysopt/config/certs/x509\_global.bin  
/common/OTA\_SatelliteBeamMap.json

2.4 Make terminal boot to the partition where you have installed Velocity software, example below use partitions **#5** and **#1**.. Change the example below to fit your use case.

```
# flashdbmgr --set 5 1 0 0 main  
# reboot
```

**NOTE:** Velocity Factory Default IP is 192.168.**1.1** hence you may not get any response unless you change your PC Network Settings:

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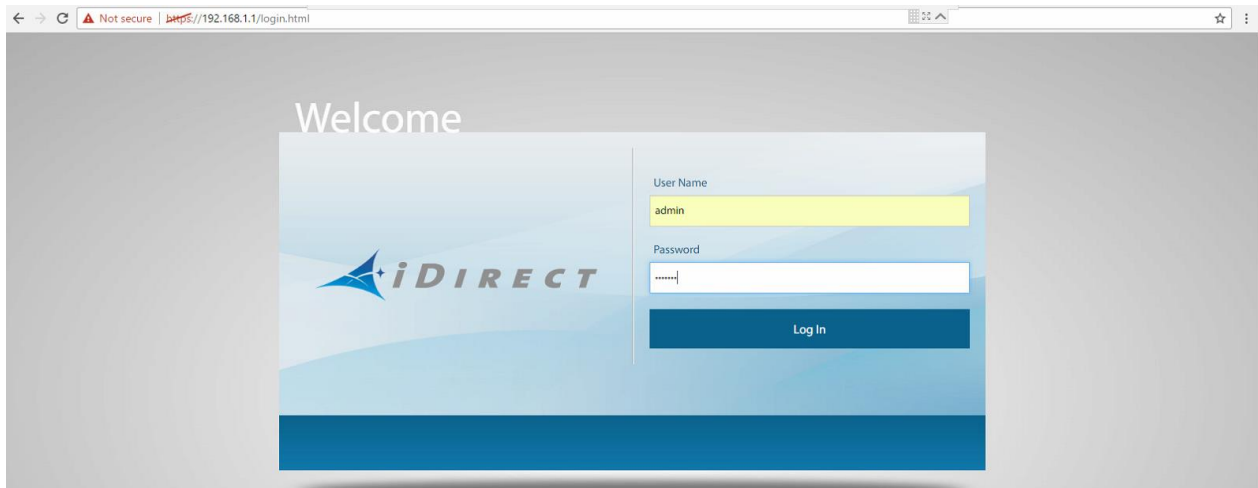


## 2.5 Installing **BACKUP** partition to X7.

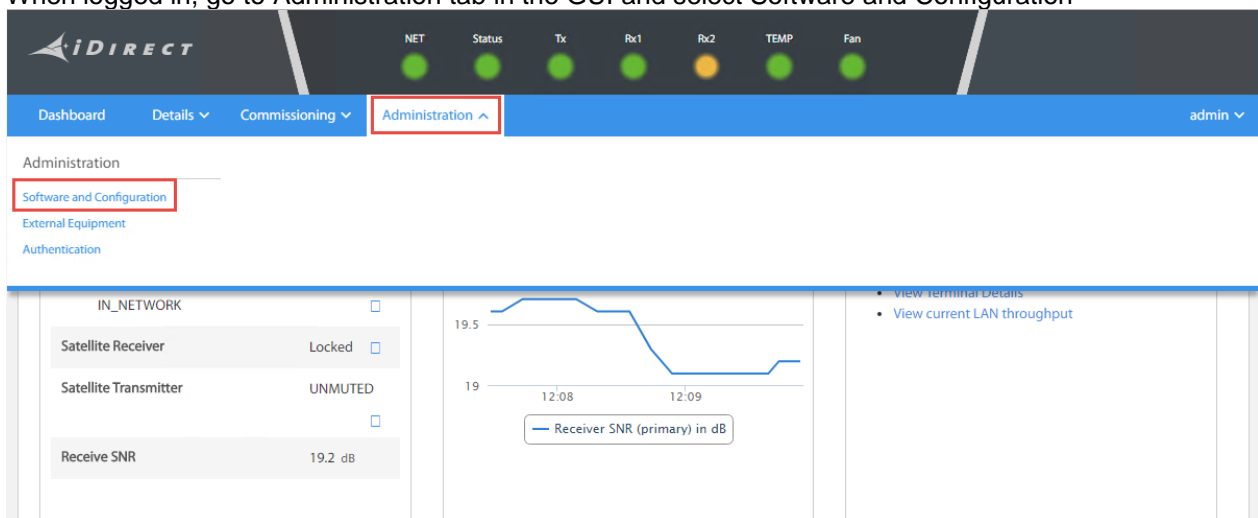
Log on to X7 Web GUI while directly connected to modem.

Default IP 192.168.1.1

Default Credentials: U: admin P: iDirect



When logged in, go to Administration tab in the GUI and select Software and Configuration



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Click Select Files...

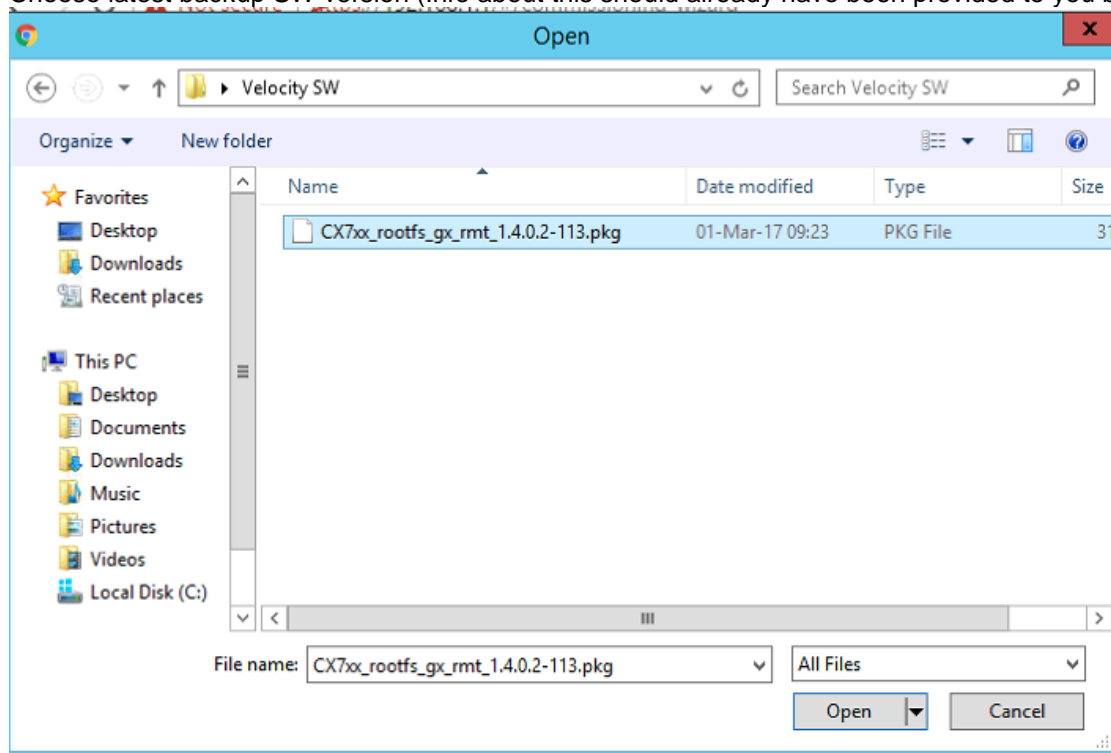
The screenshot shows the iDirect modem management interface. At the top, there's a status bar with indicators for NET, Status, Tx, Rx1, Rx2, TEMP, and Fan. Below this is a navigation menu with 'Dashboard', 'Details', 'Commissioning', and 'Administration'. The 'Administration' tab is selected, showing 'Administration - Software & Configuration'. Under 'Manage Software Packages', there's a 'Reboot Terminal' button and an 'Upload Software Package:' section with a 'Select Files...' button highlighted by a red box. Below this is a table of software packages:

Software	Package Name	Creation Date	Version	
Release3	CX7xx_rootfs_rmt_1.5.1.2-154.pkg	2017.12.01-03:45:22	1.5.1.2	<a href="#">Activate Software Package</a>
Release4	CX7xx_rootfs_rmt_1.6.0.0-31.pkg	2017.12.04-23:33:49	1.6.0.0	Software package is currently active

Below the table is a 'Configuration Files' section with another table:

Description	Filename	Version	Date	Size		
iDirect remote minimum configuration	TERMINAL_OPT	V1.5.0.0	12/07/2017	2010	<a href="#">Upload Configuration File</a>	<a href="#">Download Configuration File</a>
iDirect remote Global PKI configuration	GLOBAL_PKI	2.0	12/08/2016	6774	<a href="#">Upload Configuration File</a>	<a href="#">Download Configuration File</a>
iDirect remote constellation configuration	CONSTELLATION_OPT	V1.5.0.0	01/18/2018	4034	<a href="#">Upload Configuration File</a>	<a href="#">Download Configuration File</a>
iDirect remote LAN configuration	TERMINAL_LAN_OPT	V1.5.0.0	12/14/2017	4863	<a href="#">Upload Configuration File</a>	<a href="#">Download Configuration File</a>

Choose latest backup SW version (Info about this should already have been provided to you by Telenor)



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Uploading will start

The screenshot shows the iDirect modem's web interface. At the top, there's a status bar with indicators for NET, Status, Tx, Rx1, Rx2, TEMP, and Fan. Below this is a navigation menu with 'Dashboard', 'Details', 'Commissioning', and 'Administration'. The 'Administration' section is active, showing 'Administration - Software & Configuration' and 'Manage Software Packages'. A 'Reboot Terminal' button is visible. In the 'Upload Software Package' section, a 'Select Files...' button is next to a progress indicator showing 'Uploading...' at 37%. Below this is a table with two rows: 'Release3' and 'Release4'. 'Release3' has a package name 'CX7xx\_rootfs\_rmt\_1.5.1.2-154.pkg', creation date '2017.12.01-03:45:22', and version '1.5.1.2'. 'Release4' has a package name 'CX7xx\_rootfs\_rmt\_1.6.0.0-31.pkg', creation date '2017.12.04-23:33:49', and version '1.6.0.0'. An 'Activate Software Package' button is next to 'Release3', and a note 'Software package is currently active' is next to 'Release4'.

Software is installing

The screenshot shows the iDirect modem's web interface. The 'Upload Software Package' section now shows 'Installing...' at 100%. A green success message box is displayed, stating '1 Success', '0 Errors', and '0 Warnings'. The message says '1 action was successfully completed' and 'The upload has been completed. The release is now being installed...'. Below the table, the 'Release1' row now has an 'Activate Software Package' button, and 'Release2' has a note 'Software package is currently active'.

Configuration Files

The screenshot shows the iDirect modem's web interface. The 'Upload Software Package' section now shows 'Done' with a checkmark. A red box highlights the 'Done' status and a message box stating '2 Successes', '0 Errors', and '0 Warnings'. The message says '2 actions were successfully completed' and 'The upload has been completed. The release is now being installed...'. Below the table, the 'Release2' row now has an 'Activate Software Package' button, and 'Release1' has a note 'Software package is currently active'.

Configuration Files

When you see two SW versions like below, installation is finished.

The screenshot shows the iDirect modem's web interface. The 'Upload Software Package' section now shows 'Done' with a checkmark. A green success message box is displayed, stating '2 Successes', '0 Errors', and '0 Warnings'. The message says '2 actions were successfully completed' and 'The upload has been completed. The release is now being installed...'. Below the table, the 'Release1' row now has an 'Activate Software Package' button, and 'Release2' has a note 'Software package is currently active'.

- Check that SW versions are compliant with versions number provided to you by Telenor.

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**Do not install same SW version in both partitions! Telenor will always provide two software versions with separate build numbers, since same software can confuse Update Manager in HUB.**

**The End. The terminal has been upgraded!**